Your Medical Appointment

Keep it or Cancel it!

BRANCH MEDICAL CLINIC, OCEANA

Our Goal

The Branch Medical Clinic will provide you with the best health care possible and timely access to all appointments

Non-Cancelled Appointments

- May deny access to others in need of care
- Decreases appointment availability
- Wastes time and money

Our Statistics

Appointments wasted for Primary Care Services (07–14 Sept 04, 5 working days):

- Oceana BMC: **188** wasted appointments for FPC/MSC*
- Dam Neck BMC: **22** wasted appointments for MSC

*Family Practice Clinic/Military Sick Call

The Cost

No-show appointment slots cost our Command

$65.00 per visit

therefore,_

BMC Oceana no-shows, from 07-14 Sept ‘04 (5 working days), cost us **$12,220**

Managed Care, NMCP, Aug ‘04

Our Policy

According to the Patient Bill of Rights & Responsibilities, patients are responsible for keeping scheduled appointments

NMCP Inst 6000.6D

Appointment Cancellation

If your appointment was scheduled through the clinic, then call that clinic directly

All other appointments are cancelled by calling 1-866-645-4354 (MIL-HLTH)

The Bottom Line

Cancelled appointments are filled by other patients

Cancel, as soon as possible when unable to keep your appointment

Please, don’t be a NO-SHOW… Cancel, Reschedule or SHOW